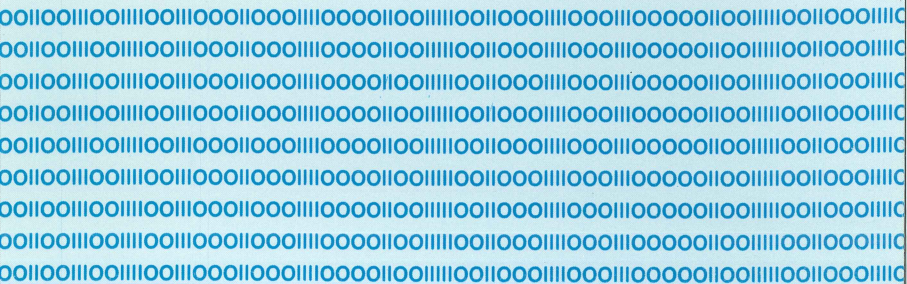




Note: Call help by entering question mark (?) and pressing RETURN at any prompt ending with a colon (:)



Ready Reference Guide

CTRL/R	Redisplays current line, applying any correction you have made.	MAI	Electronic mail. Allows you to read messages from the Customer Support Centre. Some messages may request a reply.
CTRL/U	Deletes current line and cancels everything typed since last RETURN.	SAN	Allows you to switch access numbers without dropping the phone connection.
CRTL/W	Refreshes the screen when in menu mode.	SPD	Allows you to access Software Product Descriptions (SPD's) in the product information database.
CTRL/X	Deletes everything typed since last prompt.	SPL	Displays supported products currently listed on your Software Product Service agreement.
CTRL/V	Aborts any function and returns to the main level. Certain functions will require questions answered before abort.	SPR	Allows you to submit a Software Performance Report directly to the Customer Support Centre.
CTRL/Z	Terminates free-form entry.	TXT	Allows access to a symptom/solution information database for answers to questions you have about your software products.
FUNCTIONS		PLEASE NOTE! The information made available by Digital via the Digital Software Information Network (DSIN) is for customer use only, and should not be made available to third parties.	
CPW	Allows you to change your password.		
CTM	Allows you to change your terminal interface mode.		
FLA	Displays product FLASH Information. Allows you to read time-critical information pertaining to software.		
LOG	Completes session, disconnects telephone call.		

Note! Call help by entering question mark (?) and pressing RETURN at any prompt ending with a colon (:)